



	SALE OF GOODS ACT 2 YEAR WARRANTY	FLOORTEX LIMITED 10 YEAR WARRANTY	FLOORTEX LIMITED 20 YEAR WARRANTY	FLOORTEX LIMITED 40 YEAR WARRANTY
PRODUCTS COVERED	All products.	Floortex AFS-TEX Anti-fatigue Mats	Floortex Cleartex Advantage products. (made of PVC)	Floortex Cleartex Ultimat products. (made of Polycarbonate)
WARRANTY PERIOD	2 years from the product purchase date.	10 years from the product purchase date.	20 years from the product purchase date.	40 years from the product purchase date.
WARRANTY COVERAGE	Defects in material (crack, chip, break or shatter)	Defects in material (crack, chip, break or shatter). The warranty only applies to the original purchaser.		
WARRANTY EXCLUSIONS	Abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification of the mat. Marring and scuffing is not covered under the warranty.			
DOCUMENTATION	Proof of purchase and images of the damaged product. We can demand to have the product returned for further study.			
PROCEDURE	Contact Hamelin Customer Satisfaction Team			
REMEDY	Product is repaired, replaced, offered suitable discount or money back.	Product is replaced. If an exact match of product is no longer available a similar product in use and value will be offered, by Hamelin discretion.		

CLICK TO VIEW MORE DETAILS ABOUT WARRANTY REGULATIONS AND USE & CARE OF THE PRODUCTS

FLOORTEX  
LIMITED  
10 YEAR  
WARRANTY

FLOORTEX  
LIMITED  
20 YEAR  
WARRANTY

FLOORTEX  
LIMITED  
40 YEAR  
WARRANTY